

CONTACT

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PROFESSIONAL SUMMARY

A Technology loving individual from the U.S. in the land down under! I've honed my skills through practical application, and acquired the certifications to prove my fundamental knowledge. I am a dedicated IT support specialist with 2+ years of experience, providing a genuine experience to clients while maintaining my addiction to learning more about technology. I am an adaptable and proactive individual, eager to contribute my expertise to a dynamic team. Let's connect and discuss how I can add value to your organization. You can learn more about me on my website at matthewdidomenico.tech

SKILLS

- Technical support
- Network configuration
- Wireless networking
- Virtualization Technologies Knowledge
- Network Architecture Design

MATTHEW DIDOMENICO

COMPUTER SYSTEMS ENGINEER



EXPERIENCE

IT Technician Springfield Technical Community College - Springfield, MA
01/2022 - 03/2024

- Performed system maintenance tasks such as disk defragmentation, anti-virus scans, system backups, patching and updating software for **300+ Computer systems**.
- Installed and configured computer systems, including operating systems, applications, and peripheral devices.
- Assisted colleagues with problem solving techniques when confronted with difficult technical issues.
- Repaired faulty components on computers such as hard drives, motherboards and RAM modules.
- Created user accounts, set up permissions and access rights for users according to company policies.
- Configured virtualized environments within cloud-based infrastructures such as Amazon Web Services and Microsoft Azure.



EDUCATION

Bachelor of Arts (B.A.): Computer Information Technology and Security Candidate
Elms College - Chicopee, MA, US, Expected graduation 05/2026

Associate in Science (A.S.): Computer Systems Engineering Technology Candidate
Springfield Technical Community College - Springfield, Expected graduation 05/2024

Associate in Arts (A.A.): Liberal Arts
Springfield Technical Community College - Springfield, 05/2020



CERTIFICATIONS

CompTIA A+
CompTIA Security +
Cisco CCNA
AWS Sys Ops Administrator (Expected Aug. 2024)



REFERENCES

References available upon request



ADDITIONAL INFORMATION

Linkedin: <https://www.linkedin.com/in/matthew-didomenico-779608271/>